



U.S. Citizenship
and Immigration
Services

ENGAGING WITH USCIS



ONLINE TOOLS & CITIZENSHIP RESOURCES

January 17, 2023

AGENDA



U.S. Citizenship
and Immigration
Services

- Introduction
- USCIS Overview
- USCIS Online Tools
- USCIS Citizenship Resources



Photo courtesy of USCIS

ABOUT USCIS

U.S. Citizenship and Immigration Services (USCIS) is the government agency that administers the nation's lawful immigration system, safeguarding its integrity and promise by efficiently and fairly adjudicating requests for immigration benefits while protecting Americans, securing the homeland, and honoring our values.



U.S. Citizenship
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U.S. Citizenship and
Immigration Services

USCIS OVERVIEW



U.S. Citizenship
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- [Field offices](#) (within the United States) handle scheduled interviews on non-asylum related applications. They also provide limited information and applicant services that supplement what we provide through our website and by phone.
- [International offices](#) provide services to U.S. citizens, permanent residents of the U.S. and certain other people who are visiting or residing outside the United States who need help with immigration matters.
- [Asylum offices](#) handle scheduled interviews for asylum-related issues only.

USCIS OVERVIEW



U.S. Citizenship
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- [Service Centers and our National Benefits Center](#) receive and process a large variety of applications and petitions.
- [Administrative Appeals Office](#) decides appeals of certain denied benefits.
- [Application Support Centers](#) provide fingerprinting and related services.
- [National Records Center](#) receives and processes FOIA requests.

HOW TO ENGAGE WITH USCIS



U.S. Citizenship
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Services

- Approx. 40 Community Relations Officers (CRO) in USCIS offices around the country
- Build collaborative relationships with stakeholders through regular meetings and educational presentations
- Contact your local Community Relations Officer at:

Public.Engagement@uscis.dhs.gov



Photo courtesy of USCIS

USCIS Community Relations Officers provide a naturalization information session

HOW TO ENGAGE WITH USCIS



U.S. Citizenship
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Services

- Outreach page ([USCIS.gov/outreach](https://uscis.gov/outreach))

- Sign up for Email updates



- Follow USCIS on social media channels and receive information and updates



An official website of the United States government [Here's how you know](#) Español Multilingual Resources

U.S. Citizenship and Immigration Services

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[Topics](#) [Forms](#) [Newsroom](#) [Citizenship](#) [Green Card](#) [Laws](#) [Tools](#)

Home > Outreach

Outreach

USCIS holds a variety of external stakeholder events in which we share information and obtain feedback on USCIS programs and policies.

We focus some events on a single issue area while others include a wide variety of subjects. Many of these meetings have call-in numbers or webinar sessions for those stakeholders who can not attend in person.

Topics

Upcoming Local Events

If you would like more information on events in your area, or if you are interested in partnering with us to host an event, send an email to your regional community relations officer.

Upcoming National Events

We hold a variety of external events where we share information and get feedback on our programs and policies.

Outreach

Upcoming National Engagements

Upcoming Local Engagements

Notes from Previous Engagements

Feedback Opportunities ▼

Contact Public Engagement

Screen shot of Outreach Tools page on uscis.gov as it existed November 2022



ONLINE TOOLS

Online Tools



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Topics Forms Newsroom Citizenship Green Card Laws Tools

Sept. 30: Hurricane Ian Relief

Process for Venezuelans

Process for Venezuelans

On Oct. 18, 2022, USCIS began implementing a new process that provides safe and orderly means for nationals of Venezuela and their qualifying immediate family members who are outside the United States and who lack U.S. entry documents to come to the United States.

[Learn More](#)

Uniting for Ukraine



Uniting for Ukraine provides a pathway for displaced Ukrainian citizens and their immediate family members who are outside the United States to come to the United States and stay temporarily for a two-year period of parole.

[Learn More](#)

Afghan Related Information



Afghan parolees who received the Afghan Parole Information sheet from Customs and Border Protection and did not go to the government-run locations where vaccination services are provided must attest to their

[Learn More](#)

Know Before You Go

Check for current office closure, COVID information and office location prior to visiting one of our offices.

- [Office Closings](#)
- [USCIS Response to COVID-19](#)
- [Find A USCIS Office](#)



File Online



Manage Your Case



Screen shot of uscis.gov homepage page as it existed November 2022

Online Tools



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Forms News Citizenship Green Card Tools

Tools

USCIS Tools and Resources

How Do I Guides ▾

Multilingual Resource Center ▾

Designated Civil Surgeons ▾

A-Z Index

Glossary

Ombudsman Liaison ▾

Reports and Studies ▾

Resources for Congress ▾

Home > Tools

Tools

Topics



USCIS Tools and Resources

Our online tools and resources can deliver the information you need without having to call us or visit a field office.

Explore My Options

Tell us a little about yourself so that we can present you with immigration options for which you might be eligible.

www.uscis.gov/tools

Screen shot of Online Tools page on uscis.gov as it existed November 2022

Online Tools



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[Español](#) [Contact Us](#) [Multilingual Resources](#)



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[Forms](#) [News](#) [Citizenship](#) [Green Card](#) [Tools](#)

[Home](#) > [Tools](#) > [USCIS Tools and Resources](#)

Tools

USCIS Tools and Resources

[USCIS Online Tools Flyer \(PDF, 1.15 MB\)](#)

USCIS Tools and
Resources

- [How Do I Guides](#)
- [Multilingual Resource Center](#)
- [Designated Civil Surgeons](#)
- [A-Z Index](#)
- [Glossary](#)
- [Ombudsman Liaison](#)
- [Reports and Studies](#)
- [Resources for Congress](#)

Self Service Tools



[Login or create a USCIS online account](#)



[Explore My Options](#)



[Need help? Ask Emma](#)



[File online](#)



[e-Request](#)
Ask a question about your case



[Change of Address](#)



[Case Status Online](#)



[Appointments](#)



[Fee Calculator](#)



[Case Processing Times](#)

Locators

Screen shot of USCIS Tools and Resources page on [uscis.gov](#) as it existed November 2022

ASK EMMA



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Ask Emma

Are you looking to apply for a new Green Card, do you need to renew or replace an existing one, or do you need to remove conditions on a Green Card? [View Page](#)

- Apply for a Green Card
- Replace Your Expired/Expiring Green Card
- Replace Lost, Stolen or Destroyed Green Card
- Conditional Permanent Residence

Need to go back?

- Return To Previous Page

Home > Green Card

Green Card

Green Card Eligibility

How to Apply for a Green Card

Green Card Processes and Procedures

While Your Green Card Application Is Pending with USCIS

After Receiving a Decision

After We Grant Your Green Card

Having a Green Card (officially known as a Permanent Resident Card) allows you to live and work permanently in the United States. The steps to apply for a Green Card vary depending on your individual situation.

Topics

100/100 SEND

English: www.uscis.gov/Emma

Sitio web oficial del Departamento de Seguridad Nacional Así es como usted puede verificarlo English Contactenos Recursos Multilingües

U.S. Citizenship and Immigration Services

Haga una búsqueda Registrarse

Formularios Noticias Ciudadanos Pregunte a Emma

Residencia Permanente (Tarjeta Verde)

Residencia Permanente

Tener una Tarjeta Verde o Green Card (conocida oficialmente como Tarjeta Verde o Green Card) le permite vivir y trabajar permanentemente en Estados Unidos. Las condiciones de una Tarjeta Verde variarán según su situación individual.

Temas

¿Está buscando información sobre cómo solicitar una nueva Tarjeta Verde, necesita renovar o reemplazar una, o necesita remover las condiciones de una Tarjeta Verde? [Ver Página](#)

- Solicitar una Nueva Tarjeta Verde
- Reemplazar su Tarjeta Verde Caducada o que está por Caducar
- Reemplazar Tarjeta de Residente extraviada, robada o destruida
- Residencia Permanente Condicional

¿Desea regresar a la página anterior?

- Regresar a la Página Anterior

100/100 ENVIAR

Spanish: www.uscis.gov/es/Emma

Send your feedback to: askemma@uscis.dhs.gov

Screen shots of Green Card pages and Emma tool on uscis.gov and uscis.gov/es as they existed November 2022

EXPLORE MY OPTIONS

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[Español](#) | [Multilingual Resources](#)

[Need Help? Ask Emma](#) >



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[Topics](#)

[Forms](#)

[Newsroom](#)

[Citizenship](#)

[Green Card](#)

[Laws](#)

[Tools](#)

[Home](#) > [Forms](#) > [Explore My Options](#)

Forms

All Forms

Explore My Options

Filing Guidance ▼

Filing Fees ▼

Forms Updates ▼

Department of State (DS)
Forms and Other Non-
USCIS Forms

Explore My Options

 **This page shows options you might be eligible for, but we cannot guarantee that we will approve your application, petition, or request.**

[See more](#) ▼

Tell us a little about yourself so that we can present you with immigration options for which you might be eligible.

I am a...

Select option ▼

I want to...

Select goal ▼

Explore my options

Reset

uscis.gov/forms/explore-my-options

Screen shots of Explore My Options tile image and page on uscis.gov as it existed November 2022



U.S. Citizenship
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FIND A CIVIL SURGEON



U.S. Citizenship
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Topics Forms Newsroom Citizenship Green Card Laws Tools

Home > Tools > Designated Civil Surgeons > Find a Civil Surgeon

Tools

USCIS Tools and Resources ▼

How Do I Guides ▼

Multilingual Resource Center ▼

Designated Civil Surgeons ▲

Find a Civil Surgeon

How to Report Gonorrhea Screening Results on Form I-693

Vaccination Requirements

A-Z Index

Glossary

Ombudsman Liaison ▼

Reports and Studies ▼

Resources for Congress ▼

Find a Civil Surgeon

Enter your address, city, state, or ZIP code to find a designated civil surgeon near you.

🔍 Search by zip code or address

Search

Languages Spoken

Any ▼

Doctor Gender

Any ▼

Finding A Designated Civil Surgeon

When you apply for a green card (adjustment of status) in the United States, you are required to undergo an immigration medical examination. The examination must be done by a doctor who is designated by U.S. Citizenship and Immigration Services (USCIS). USCIS designates certain doctors (known as civil surgeons) to perform the immigration medical examination required for most green card applicants. Military physicians are authorized as military blanket designated civil surgeons to perform immigration medical examinations at a military treatment facility within the United States for U.S. veterans, members of the U.S. military and designated dependents. Additionally, some applicants for adjustment of status are only required to undergo the vaccination portion of the immigration medical examination. Refugee applicants may be able to visit their local health department to see a health department blanket designated civil surgeon. These blanket designated civil surgeons will NOT be found on USCIS' list of civil surgeons, but are authorized to conduct the entire examination, or portions of it. See USCIS Policy Manual [Part C - Civil Surgeon Designation and Revocation](#) for more information on blanket designated civil surgeons

uscis.gov/tools/find-a-civil-surgeon

Screen shot of Find A Civil Surgeon page on uscis.gov as it existed January 2023

Find a Civil Surgeon

Enter your address, city, state, or ZIP code to find a designated civil surgeon near you.

🔍 22201, Arlington, VA, USA

Search

Languages Spoken

Any ▼

Doctor Gender

Any ▼

1. Capitol Travel Medicine

3800 Fairfax Drive Suite #2
Arlington, VA 22203

[Visit website](#)

[Get directions](#) • 0.7 miles away

Dr. Eran Kessous [📞 703-351-5100](#)

Gender: Male

2. Dr. Rafael Canadas

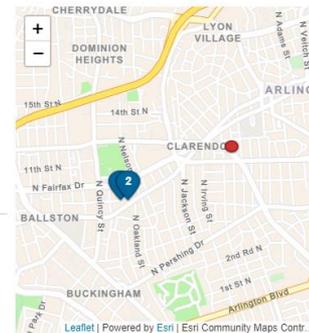
3800 North Fairfax Drive Tower Villas Suite 3
Arlington, VA 22203

[Get directions](#) • 0.7 miles away

Dr. Rafael Canadas [📞 703-525-0017](#)

Gender: Male

Additional Languages Spoken: Portuguese,
Spanish



CLASS LOCATOR



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[Topics](#) [Forms](#) [Newsroom](#) [Citizenship](#) [Green Card](#) [Laws](#) [Tools](#)

Citizenship Resource
Center

Interagency Strategy for
Promoting Naturalization

New U.S. Citizens

Learn About Citizenship

Apply for Citizenship

Exceptions and
Accommodations

Free Naturalization
Information Sessions

Find Help in Your Community

Find a Class

[Home](#) > [Citizenship Resource Center](#) > [Apply for Citizenship](#) > [Find Help in Your Community](#) > [Find an English or Citizenship Preparation Class and Naturalization Legal Services](#)

Find an English or Citizenship Preparation Class and Naturalization Legal Services

Search by zip code or address to find an organization near you.

Search by zip code or address

Search

Naturalization is an important milestone in the path toward U.S. citizenship. The decision to apply for citizenship is a very personal one. To help you prepare, many community organizations and social service providers who are USCIS grant recipients offer English and citizenship classes as well as assistance with the naturalization process. Some of the USCIS grantees also offer other services to assist you.

Search by zip code or address to find an organization near you.

uscis.gov/citizenship/findcitizenshiphelp

Screen shot of Class Locator tool page on uscis.gov as it existed January 2023

Find an English or Citizenship Preparation Class and Naturalization Legal Services

Search by zip code or address to find an organization near you.

22201, Arlington, VA, USA

Search

1. US Committee For Refugees and Immigrants

2231 Crystal Drive, Suite 350
Arlington, VA 22202
[Get directions](#) • 3.3 miles away

Service(s) offered: Citizenship Classes, Legal Assistance

[703-310-1130](tel:703-310-1130)

[Visit website](#)

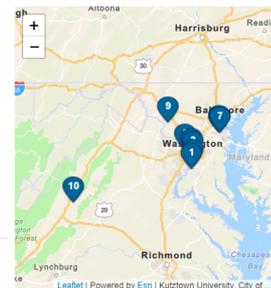
2. Catholic Charities of the Archdiocese of Washington, DC

924 G Street, NW
Washington, DC 20001
[Get directions](#) • 3.8 miles away

Service(s) offered: Legal Assistance

[202-772-4352](tel:202-772-4352)

[Visit website](#)



FILING FEE TOOLS & INFO



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Calculate Your Fees

N-400, Application for Naturalization

Age

Tell us more about your Form N-400

Calculate

Your Fees

Biometrics	\$85.00
N-400	\$640.00
Total	\$725.00

How To Pay:

Include the amount from the Fee Calculator in your filing package. Visit [Paying USCIS Fees](#) for transaction limit for credit cards of \$24,999.99 per credit card per day. Visit [Pay With a Credit C](#)

- Fee Calculator



www.uscis.gov/feecalculator

- Filing Fees page

www.uscis.gov/fees

- We **never** call asking for payment over the phone. If that happens, it's a scam.

Screen shot of Calculate Your Fees tool on uscis.gov as it existed November 2022

BENEFITS OF A USCIS ACCOUNT



U.S. Citizenship
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File a form online



Pay your application fee



Check the status of your case
and sign up for case alerts



Access every notice we send
you



Respond to a request for
evidence



Change your address



Submit a case status inquiry



Send us secure messages and
get answers



Access personalized, real-time
information about your case
from your computer, mobile
phone, or tablet



Creating a USCIS account is simple and free!

Visit uscis.gov for more information.

FILE FORMS ONLINE



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Services

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[Topics](#) [Forms](#) [Newsroom](#) [Citizenship](#) [Green Card](#) [Laws](#) [Tools](#)

Home > File Online

File Online

How to File Your
Application for
Naturalization Online
Video

Forms Available to File
Online

Benefits of a USCIS Online
Account

How to Create a USCIS
Online Account

Attorneys and Accredited
Representatives

Tips for Filing Forms
Online

File Online

Submitting your application online provides you with several benefits. Get helpful instructions and tips from USCIS as you complete your form using our secure online filing system, avoid common mistakes, and pay your fees online. These are just a few of the many benefits filing online offers. We are constantly expanding our online services to better support you.

Create a free online account first to file your application and start exploring all of our online services and tools. Be sure to check out our [How to Create a USCIS Online Account](#) page and learn why filing an application online is easier than you think.

In the video below, you can learn how to use your online account to check your eligibility for naturalization, complete the online form, upload evidence, and pay your fee. You'll also learn how to track and manage your case after filing. To review specific chapters, please see our [How to File Your Application for Naturalization Online Video](#) webpage.



www.uscis.gov/file-online

Screen shot of File Online page on uscis.gov as it existed November 2022

CHECK AVERAGE PROCESSING TIMES



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Historical National Median Processing Time (in Months) for All USCIS Offices for Select Forms By Fiscal Year

Fiscal Year 2017 to 2022 (up to September 30, 2022)

[Next Page](#)

Median Processing Times (in Months)

The number of months shown is the median. It represents the time it took to complete half of the cases in a given time period.

Form	Form Description	Classification or Basis for Filing	FY	FY	FY	FY	FY	FY
			2017	2018	2019	2020	2021	2022 ⁵
I-90	Application to Replace Permanent Resident Card	Initial issuance, replacement or renewal	6.8	8.0	7.8	8.3	5.2	1.2
I-102	Application for Replacement/Initial Nonimmigrant Arrival/Departure Record	Initial issuance or replacement of a Form I-94	4.9	3.9	3.3	3.9	4.0	7.8

- <https://egov.uscis.gov/process-ing-times/historic-pt> lists the national average processing times for most forms.
- Processing times are based on the age of the workload that USCIS has awaiting adjudication (pending cases) and combines data from all USCIS offices.

Screen shot of Historical National Average Processing Time page on uscis.gov as it existed November 2022

CHECK CASE PROCESSING TIMES



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Check Case Processing Times

Select your form, form category, and the office that is processing your case

Refer to your receipt notice to find your form, category, and office. For more information about case processing times and reading your receipt notice, visit the [More Information About Case Processing Times](#) page.

Form *

Form Category *

Field Office or Service Center *

[https://egov.uscis.gov/pr
ocessing-times/](https://egov.uscis.gov/pr
ocessing-times/) lists
processing times for most
forms by office.

Using the drop down
menus, find the office
that is processing your
case. Then look for your
form type.

Screen shot of Check Case Processing Time page on uscis.gov as it existed November 2022

CHECK CASE STATUS



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Login or Sign up

CASE STATUS ONLINE

Use this tool to track the status of an
immigration application, petition, or
request.

Enter a Receipt Number

CHECK STATUS

[DHS PRIVACY NOTICE](#)



Why sign up for an
account?



ACCOUNT LOGIN

- Enter 13 digit receipt number
- Fast and easy
- Mobile ready 24/7

egov.uscis.gov/casestatus

Screen shot of Case Status Online page on uscis.gov as it existed November 2022

CHANGE ADDRESS ONLINE

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[Topics](#) [Forms](#) [Newsroom](#) [Citizenship](#) [Green Card](#) [Laws](#) [Tools](#)

[Home](#) > [Forms](#) > [Filing Guidance](#) > [How to Change Your Address](#)

How to Change Your Address

We strongly encourage you to update your address with USCIS to ensure you receive all correspondence and benefits from us in a timely manner and avoid possible delays related to your case.

Changing your address with the U.S. Postal Service will not change your address with USCIS. Please update your information with both USCIS and USPS.

If you fall into any of the categories below, please read the information in the corresponding section. However, most individuals can change their address in two ways:

- Through your existing [USCIS online account](#) if you filed your form online; or
- Filing Form AR-11, Alien's Change of Address Card, online using the [Change of Address](#) page (as long as you didn't file one of the forms in the sections below). Filing Form AR-11 online will update your address on all pending applications, petitions, or requests that you include on the form. You do not need to mail Form AR-11 if you use the change of address webpage.

[Close All](#) [Open All](#)

Victims of Domestic Violence, Trafficking, and Other Crimes

Form I-751 Abuse Waivers

U.S. Citizens

Civil Surgeons

Attorneys of Record/Registered Representatives

Forms

All Forms

Explore My Options

Filing Guidance

Tips for Filing Forms by Mail

Forms By Mail

Expedite Request

Preparing for Your Biometric Services Appointment

How to Change Your Address

Card Delivery Tracking

Paperwork Reduction Act

Filing Fees

Forms Updates

Department of State (DS) Forms and Other Non-USCIS Forms

www.uscis.gov/addresschange

Screen shot of How to Change Your Address page on uscis.gov as it existed November 2022



U.S. Citizenship and Immigration Services

E-Request

You can send us a case inquiry through www.uscis.gov/e-request if:

- Your case is outside normal processing times
- You didn't receive a notice/document
- You found an error in a document
- You need an accommodation



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and Immigration
Services

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U.S. Citizenship and Immigration Services Topics Forms Newsroom Citizenship Green Card Laws Tools

Case Inquiry

- 
Case outside normal processing time
Think a case is taking longer than expected?
- 
Did not receive notice by mail
Think a notice is lost or missing?
- 
Did not receive card by mail
Think a card is lost or missing?
- 
Did not receive document by mail
Think a document is lost or missing?

Service Request

- 
Appointment Accommodations
Request accommodations for an interview appointment
- 
Typographic Error
Make typographic corrections for a case

[View all USCIS Self Service Online Tools](#)

Screen shot of Case Inquiry page on uscis.gov as it existed November 2022



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CITIZENSHIP RESOURCES

ABOUT THE OFFICE OF CITIZENSHIP



U.S. Citizenship
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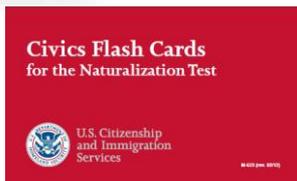
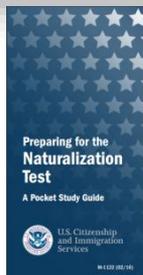
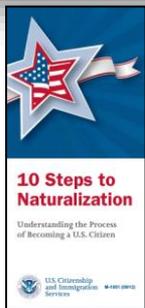
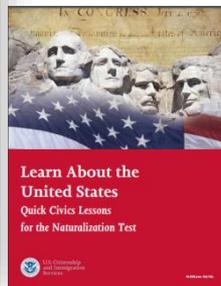
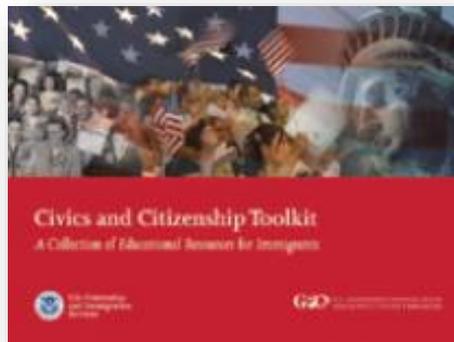
What We Do

- Established by the Homeland Security Act of 2002
- Engages and supports partners to welcome immigrants, promote English language learning and education on the rights and responsibilities of citizenship, and encourage U.S. citizenship by:
 - ✓ Providing immigrants with opportunities and tools to become vested citizens
 - ✓ Building community capacity to prepare immigrants for citizenship
 - ✓ Promoting dialogue and collaboration on civic integration and citizenship and raising awareness of its importance to society

CITIZENSHIP RESOURCES



U.S. Citizenship
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Services



- Promote awareness of the naturalization process, test, and rights and responsibilities of citizenship
- Support learners, educators, and organizations
- Some available in hard copy
- All are available online

Screen shots of covers of USCIS publications as they existed December 2020

CITIZENSHIP RESOURCE CENTER



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Topics Forms Newsroom Citizenship Green Card Laws Tools

Citizenship Resource Center

Interagency Strategy for Promoting Naturalization

New U.S. Citizens

Learn About Citizenship

Apply for Citizenship

Naturalization Test and Study Resources

Resources for Educational Programs

Civic Integration

Outreach Tools

Naturalization Statistics

Home > Citizenship Resource Center

Citizenship Resource Center

- DHS published a notice in the [Federal Register](#) announcing plans to conduct a trial of proposed changes to the current naturalization test with volunteers from community-based organizations (CBOs). USCIS will hold an [initial virtual engagement](#) on Jan. 12, 2023, to provide an overview of the proposed changes and the trial test. You may submit any comments on the trial test to natrzdesign22@uscis.dhs.gov. As additional announcements and information become available, we will post them on this Citizenship Resource Center [page](#).

The Citizenship Resource Center has a collection of helpful resources and free study materials for a variety of users including:

- Immigrants who are interested in becoming U.S. citizens.** Lawful permanent residents (LPRs) will find information about the naturalization process, eligibility requirements, and study materials to prepare for the naturalization interview and test.
- Educators who play a critical role in preparing learners.** Educators including teachers, volunteers, and program administrators will find several resources for the classroom. Educators can also search for free USCIS training seminars designed to enhance the skills needed to teach U.S. history, civics, and the naturalization process to immigrant students.
- Organizations that are interested in supporting immigrants in becoming citizens and assisting them to integrate into American civic society.** Whether an organization is just beginning to help immigrants on their journey towards citizenship or is an experienced service provider, they will find resources to help enhance their overall efforts and programs.

The Citizenship Resource Center is managed by the Office of Citizenship. Learn more about the [Office of Citizenship](#) and its mission.

- Learn About Citizenship
- Apply for Citizenship
- Naturalization Test and Study Resources
- Resources for Educational Programs
- Civic Integration
- Outreach Tools

www.uscis.gov/citizenship

Screen shot of Citizenship Resource Center landing page on [uscis.gov](https://www.uscis.gov) as it existed January 2023

CITIZENSHIP RESOURCE CENTER



U.S. Citizenship
and Immigration
Services

Home > Citizenship Resource Center > Learn About Citizenship

Learn About Citizenship

i Arabic, Chinese Simplified, Chinese Traditional, Korean, Tagalog, and Vietnamese translations of the 10 Steps to Naturalization brochure are now available! Find them in the Additional Resources section of the [10 Steps to Naturalization page](#), the [Citizenship Multilingual Resources filter](#), or the [Citizenship Public Education and Awareness Campaign materials filter](#).

In this section of the Citizenship Resource Center, learn about the important reasons to become a U.S. citizen and paths to citizenship. Also, find information about the naturalization process and what you need to know about the naturalization interview and test.

[Should I Consider U.S. Citizenship?](#)

Learn about the important rights and responsibilities of citizenship and the reasons to consider becoming a citizen.

[Citizenship and Naturalization](#)

There are different ways to obtain citizenship. Depending on your situation, different requirements may apply to you. Explore the links below.

- [I am a Lawful Permanent Resident of 5 Years](#)
- [I am Married to a U.S. Citizen](#)
- [I am Serving in the U.S. Military](#)
- [I am the Child of a U.S. Citizen](#)

Also, visit our [Citizenship for Military Family Members](#) page.

[10 Steps to Naturalization](#)

Learn about the 10 steps in the naturalization process to become a citizen.



Learn more about:

- Citizenship and naturalization
- 10 steps to naturalization
- Naturalization interview and test
- Naturalization ceremonies

Screen shot of Learn About Citizenship page on uscis.gov as it existed November 2022

CITIZENSHIP RESOURCE CENTER

Home > Citizenship Resource Center > Apply for Citizenship



U.S. Citizenship
and Immigration
Services

Apply for Citizenship

Apply for U.S. citizenship by submitting [Form N-400, Application for Naturalization](#). This form is available to [file online](#). There are [exceptions and modifications](#) to the naturalization requirements that are available to those who qualify. USCIS also provides accommodations for individuals with disabilities.



[Apply for Citizenship Online](#)

In the video below, you can learn how to use your online account to check your eligibility for naturalization, complete the online form, upload evidence, and pay your fee. You'll also learn how to track and manage your case after filing. To review specific chapters, please see our [How to File Your Application for Naturalization Online Video](#) webpage.



Learn about applying for citizenship

- Find free naturalization info sessions
- Find help in your community
- Form N-400 online application

Screen shot of *Apply for Citizenship* page on *uscis.gov* as it existed November 2022

CITIZENSHIP RESOURCE CENTER

Apply for Citizenship - Find Help



U.S. Citizenship
and Immigration
Services

- Find Help in Your Community page
- Contact information for community organizations that are USCIS grant recipients and offer English and citizenship classes and legal services

[Home](#) > [Citizenship Resource Center](#) > [Apply for Citizenship](#) > [Find Help in Your Community](#)

Find Help in Your Community

i The list of USCIS-funded programs will be updated soon to include recipients of FY2022 funding. For more information about those recipients, visit the [Fiscal Year 2022 Citizenship and Integration Grant Program page](#).



Many community organizations and social service providers offer citizenship classes and assistance with the naturalization process. Classes are often held in the evenings and on weekends. In many cases, these programs provide additional support and referral services as well.

If you need help with an immigration issue, you can use the services of a licensed immigration attorney or accredited representative of a Board of Immigration Appeals recognized organization. Be sure to review the "Legal Assistance" section below so you can make the right decision about what kind of legal help you need.

Other resources may be available in your community. See the [NALEO Educational Fund's directory of Citizenship Centers](#) or [CitizenshipWorks](#) for a selection of service providers in each state.

English and Citizenship Classes

- [Find an English and/or Citizenship Class](#)
Search by zip code or address to find an English and/or citizenship class in your area offered by USCIS grantees.

Legal Assistance

- [Find Legal Advice](#)
Learn about immigration attorneys and accredited representatives of a recognized organization.
- [Find Legal Representation](#)

Screen shot of Find Help in Your Community page on [uscis.gov](#) as it existed November 2022

CITIZENSHIP RESOURCE CENTER

Naturalization Test and Study Resources



U.S. Citizenship
and Immigration
Services

An official website of the United States government [Here's how you know](#)

Español [Multilingual Resources](#)



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Topics Forms Newsroom Citizenship Green Card Laws Tools

Home > Citizenship Resource Center > Naturalization Test and Study Resources

Naturalization Test and Study Resources

DHS published a notice in the [Federal Register](#) announcing plans to conduct a trial of proposed changes to the current naturalization test with volunteers from community-based organizations (CBOs). USCIS will hold an [initial virtual engagement](#) on Jan. 12, 2023, to provide an overview of the proposed changes and the trial test. You may submit any comments on the trial test to natzredesign22@uscis.dhs.gov. As additional announcements and information become available, we will post them on this Citizenship Resource Center [page](#).

In this section of the Citizenship Resource Center, you will find information about the Naturalization Test requirements; study materials for the English and civics test, including flash cards, pocket study guides, videos, or interactive practices tests; and information on updates or changes to the Naturalization Test. We also offer citizenship resources in other languages.

[Study for the Test \(2008 Civics Test\)](#)
Find study materials to help prepare you for the English and civics test.

[Naturalization Test Redesign Development 2022](#)
Find information on the plans to update the current Naturalization Test (2008 version).

[Check for Test Updates](#)
Check for any updates to the civics test answers that may change due to an election or appointment.

[Citizenship Multilingual Resources](#)
Find study materials and resources in other languages including Arabic, Chinese, Korean, Spanish, Tagalog, and Vietnamese.

[The 2020 Version of the Civics Test](#)
Find information on the 2020 Version of the Civics Test and study materials. *Please note that only a small group of individuals may be eligible to choose to take the 2020 Version of the Civics Test.*



- Study materials for civics test
- Find civics test answers updates
- Study materials in foreign languages

Screen shot of Naturalization Test and Study Resources on uscis.gov as it existed January 2023

CITIZENSHIP RESOURCE CENTER

Study for the Test



U.S. Citizenship
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- Civics Test Questions and Answers for the Naturalization Test – printable and MP3 audio files



- Civics Flash Cards for the Naturalization Test (English and Spanish)



- Vocabulary Flash Cards for the Naturalization Test



- Naturalization Interview and Test Video



- Interview Practice Exercises



- Preparing for the Naturalization Test: A Pocket Study Guide

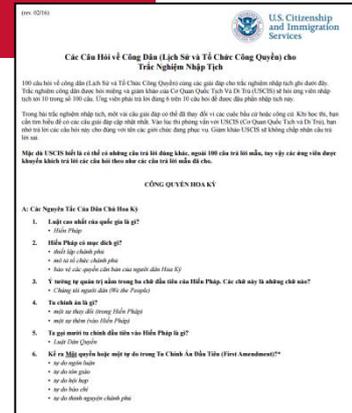
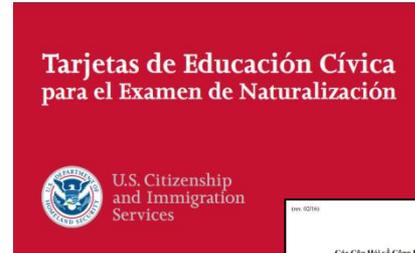
Screen shots of covers of USCIS publications as they existed December 2020

CITIZENSHIP RESOURCE CENTER



Other Resources

- Civics test questions in large print, text files and 65/20 questions
- Citizenship Multilingual Resources filter
 - Naturalization Resources in Spanish
 - Civics test flash cards in Spanish
 - Civics test questions audio in Spanish
 - Civics test questions in Arabic, Chinese, Korean, Spanish, Tagalog, Vietnamese



CIVICS PRACTICE TEST and APP



An official website of the United States government [here's how you know](#) Español Multiling Need Help? Ask Emma



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Citizenship Resource Center

Interagency Strategy for Promoting Naturalization

New U.S. Citizens

Learn About Citizenship

Apply for Citizenship

Find Study Materials and Resources

Study for the Test (2008 version)

Test Yourself! 2008 Civics Practice Test

Home > Citizenship Resource Center > Find Study Materials and Resources > Study for the Test (2008 version) > Welcome to the 2008 Civics Practice Test!

Welcome to the 2008 Civics Practice Test!



The 2008 civics practice test is a study tool to help you test your knowledge of U.S. history and government. Use this online tool in English to prepare for the civics portion of the naturalization test. The civics practice test is also available in Spanish, but please note that the actual test is in English.

This practice test contains 20 questions.

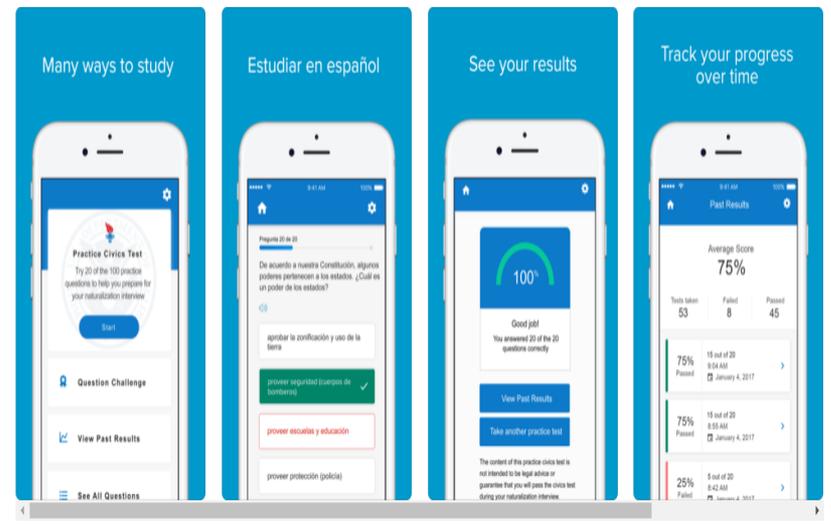
[Start Practice Test](#)

What to Expect During the Real Test

The actual civics test is NOT a multiple choice test. During the naturalization interview, a USCIS officer will ask you up to 10 questions from the list of 100 questions in English. You must answer correctly 6 of the 10 questions to pass the civics test.

uscis.gov/citizenship/civics-practice-test-2008

Screen shot of Civics Practice Test page on uscis.gov as it existed November 2022



[Download the free USCIS Civics Test Study Tools app in Apple App store or Google Play store](#)

CITIZENSHIP RESOURCE CENTER

Resources for Educational Programs



U.S. Citizenship
and Immigration
Services

[Home](#) > [Citizenship Resource Center](#) > [Resources for Educational Programs](#)

Resources for Educational Programs

- 1 The [Families Learning Civics Together Toolkit](#) is now available. The toolkit is a collection of games and resources for parents and children to explore civics and citizenship together.



Educators and volunteers play a critical role in helping immigrants prepare for U.S. citizenship. Use this section of the Citizenship Resource Center to find materials to include in or enhance your curriculum and supplement classroom study materials.

Be sure to check out the training seminars page for a list of free training opportunities in your area. These training seminars are designed to enhance the skills needed to teach U.S. history, civics, and the naturalization process to lawful permanent residents.

[Educational Products for Educators and Program Administrators](#)

In this section, educators will find helpful classroom resources for themselves and their students. Program administrators will be able to find a variety of materials to enhance their adult citizenship education program.

[Register for Teacher Training](#)

USCIS offers free training seminars for educators, program directors, volunteers, and organizations.

Additional Resources

- [Resources for Educators About the Naturalization Process](#)
- [Prepare Students for the Interview and Test](#)
- [Learn New Teaching Techniques](#)
- [Start a Citizenship Program](#)
- [Promote a Citizenship Program](#)
- [Train and Develop Staff](#)

Citizenship test education resources

- Products for educators and program administrators
- Teacher training
- Lesson plans
- Student preparation for the interview and test

Screen shot of Resources for Educational Programs on [uscis.gov](#) as it existed November 2022

CITIZENSHIP RESOURCE CENTER



U.S. Citizenship
and Immigration
Services

Classroom Resources/Program Development



- Sample Curriculum



- Adult Citizenship Education Content Standards and Foundational Skills



- Lesson Plans



- The Professional Development Guide for Adult Citizenship Educators



- Understanding Key Concepts Found in Form N-400, Application for Naturalization

CITIZENSHIP RESOURCE CENTER

Teacher Training



U.S. Citizenship
and Immigration
Services



Photo courtesy of USCIS

- Free teacher training seminars
- Designed to enhance the skills needed to teach U.S. history, civics, and the naturalization process to immigrant students
- Check the Register for Teacher Training page for upcoming opportunities

CITIZENSHIP RESOURCE CENTER

Civic Integration

[Home](#) > [Citizenship Resource Center](#) > [Civic Integration](#)

Civic Integration



U.S. Citizenship
and Immigration
Services

- 1 The [Families Learning Civics Together Toolkit](#) is now available. The toolkit is a collection of games and resources for parents and children to explore civics and citizenship together.



Use this section of the Citizenship Resource Center to learn about the Citizenship and Integration Grant Program for organizations. This multifaceted grant program promotes long-term civic integration of lawful permanent residents (LPRs) whose goal it is to become U.S. citizens.

Organizations and individuals can also find helpful information that can be used to help new LPRs settle in the United States.

In this section, you will also learn about the Outstanding Americans by Choice initiative and find out how these outstanding citizens are contributing to American society.

[Learn About Grants](#)

Since 2009, the Citizenship and Integration Grant Program has provided citizenship preparation resources, support, and information to immigrants and organizations.

USCIS grant recipients have shared their success stories. Learn from them about how you can enhance your program.

- [Success Stories from Grant Recipients](#)

[FY 2022 Grant Program](#)

Learn about the USCIS FY 2022 Citizenship and Integration Grant Program.

[Settling in the U.S.](#)

This section contains information to help new LPRs integrate into life in the United States, as well as information about many topics including education, child care, employment, and what to do in case of an emergency.

- Grants program
- Settling in the U.S.
- Volunteer to support your community
- Outstanding Americans by Choice Initiative
- Citizenship Ambassadors

Screen shot of Civic Integration page on uscis.gov as it existed November 2022

RESOURCES FOR LAWFUL PERMANENT RESIDENTS



U.S. Citizenship
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Civic Integration - Settlement

An official website of the United States government [Here's how you know](#) ▼ Español [Multilingual Resources](#)



U.S. Citizenship
and Immigration
Services

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Topics Forms Newsroom Citizenship Green Card Laws Tools

Home > [Citizenship Resource Center](#) > [Civic Integration](#) > [Settling in the U.S.](#)

Settling in the U.S.

To help new lawful permanent residents (LPR) integrate to life in the United States, check out the links below. USCIS offers helpful information about education, child care, employment, what to do in case of an emergency, and a number of popular topics that will help new immigrants settle in the U.S. First, begin with 'About the United States' to learn about our history and government. As you get settled, become involved in your community by volunteering your time.

- [About the United States](#)
- [Education and Child Care](#)
- [Employment](#)
- [Money and Finance](#)
- [Emergencies and Safety](#)
- [Health Care and Families](#)
- [Popular Topics for New Immigrants](#)
- [Volunteer in Your Community](#)

Note: Many of the links in this section will take you to another website. USCIS is not responsible for the content on other websites or the information provided by other organizations.

Links to federal government information to help new immigrants get settled on topics such as education, health care, finance and employment

Includes *Welcome Guide* – available in 14 languages

Includes UCSIS Welcomes Refugees and Asylees Brochure

Citizenship Resource Center

Interagency Strategy for Promoting Naturalization

New U.S. Citizens

Learn About Citizenship ▼

Apply for Citizenship ▼

Find Study Materials and Resources ▼

Resources for Educational Programs ▼

Civic Integration ▲

Citizenship Ambassadors

Fiscal Year 2022 Citizenship

Screen shot of *Settling in the U.S.* page on *uscis.gov* as it existed November 2022

CITIZENSHIP RESOURCE CENTER

Outreach Tools

Home > Citizenship Resource Center > Outreach Tools

Outreach Tools

- 1 The [Families Learning Civics Together Toolkit](#) is now available. The toolkit is a collection of games and resources for parents and children to explore civics and citizenship together.



Local communities play an important role in helping lawful permanent residents integrate into American society. In this section of the Citizenship Resource Center, find helpful outreach materials to promote citizenship education and learn about how your organization can support immigrants through the naturalization process.

[Citizenship Public Education and Awareness Campaign](#)

This public awareness campaign promotes the rights, responsibilities and importance of U.S. citizenship, and the free naturalization preparation resources offered by USCIS.

[Learn About the Civics and Citizenship Toolkit](#)

Learn more about the Civics and Citizenship Toolkit for your organization to help enhance your citizenship collection and program for immigrants.

- [Register for a Civics and Citizenship Toolkit](#)

[Set Up a Citizenship Corner](#)

Citizenship Corners can be set up in libraries, at organizations, places of work, or city facilities to provide information about the naturalization process and citizenship study materials. Set up your corner today!

[Libraries](#)

Libraries play a critical role in serving immigrant communities. Learn about what libraries can do to support immigrant communities.

[Museums](#)

Museums offer a unique way to help immigrants learn about U.S. history and government and encourage civic

- Citizenship Public Education and Awareness Campaign
- Civics and Citizenship Toolkit
- Citizenship corners
- Immigrant supporting entities



U.S. Citizenship
and Immigration
Services

Screen shot of Outreach Tools page on uscis.gov as it existed November 2022

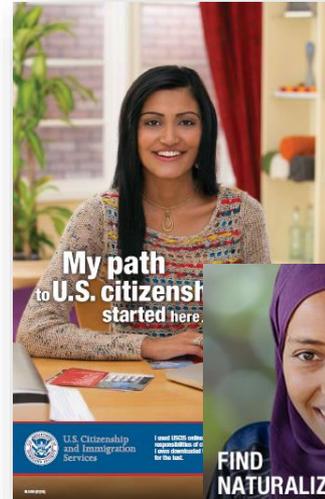
CITIZENSHIP RESOURCE CENTER



U.S. Citizenship
and Immigration
Services

Outreach Tools - Public Awareness Campaign

- Flyers on the citizenship resource center and naturalization eligibility requirements
- Citizenship awareness posters
- Widgets to add to your website
- Available in multiple languages



Permanent residents have most of the rights of U.S. citizens. However, there are many important reasons to consider U.S. citizenship. When you become a citizen, you will receive all the rights of citizenship. You also accept all of the responsibilities of being an American. Citizenship opened up great opportunities for me and my family. I can now vote to fully contribute to my community and the nation.

APRENDA SOBRE EL PROCESO DE CIUDADANÍA Y PREPÁRESE PARA EL EXAMEN

¿Le gustaría aprender más sobre la ciudadanía estadounidense? El Servicio de Ciudadanía e Inmigración de los Estados Unidos (USCIS) por sus reglas en inglés le ofrece un sitio web para ayudarle a prepararse. En el Centro de Recursos de Ciudadanía usted puede encontrar:

- Requisitos para obtener la ciudadanía estadounidense por medio de la naturalización
- Solicitud de Naturalización, Formulario N-400
- Tarifa actual y tiempo de procesamiento
- Materiales para el estudio del inglés, la historia y el gobierno de Estados Unidos
- Actividades para el estudio
- Recursos audiovisuales

• Información sobre los próximos eventos de ciudadanía de USCIS

• Un buscador web para encontrar clases de inglés y ciudadanía cerca de usted

• Sugerencias para localizar programas de ayuda en su comunidad

¡Visite www.uscis.gov/citizenship para empezar hoy mismo!

INMIGRANTES DE TODAS PARTES DEL MUNDO ESTÁN ORGULLOSOS DE SER
CIUDADANOS AMERICANOS

U.S. Citizenship and Immigration Services

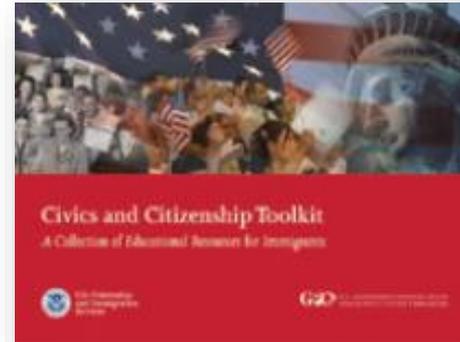
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Outreach Tools - Civics and Citizenship Toolkit

- One free copy per organization
- Includes:
 - ✓ Welcome Guide (English and Spanish)
 - ✓ Civics Flash Cards
 - ✓ Quick Civics Lessons
 - ✓ A Start-Up Guide
 - ✓ Citizens' Almanac
 - ✓ Pocket Constitution and Declaration of Independence



www.uscis.gov/citizenshiptoolkit

CITIZENSHIP RESOURCE CENTER



U.S. Citizenship
and Immigration
Services

Outreach Tools – Citizenship Corner

Home > Citizenship Resource Center > Outreach Tools > Set Up a Citizenship Corner

Set Up a Citizenship Corner

What is a Citizenship Corner?

A Citizenship Corner is a dedicated space to provide information to lawful permanent residents (LPRs) about the naturalization process to become a U.S. citizen. Citizenship Corners can also include study materials to help an LPR prepare for the naturalization interview and test.

Citizenship Corners can be set up at various locations including libraries, museums, community-based organizations, places of work, city facilities, or at any immigrant-serving organization.



Close All Open All

Get Started

1. Order one free copy of the [USCIS Civics and Citizenship Toolkit](#). The Toolkit contains educational materials and publications to help LPRs learn more about the United States and prepare for the naturalization process. Additional resources are available for purchase through the [U.S. Government Bookstore](#).

2. Build your collection by downloading and printing or purchasing other USCIS materials including:

- [Find study materials for the English language test and 2008 version of the civics test.](#)
- [Find study materials for the 2020 version of the civics test.](#)

3. Display and distribute free USCIS informational resources:

Print 11" x 17" [citizenship awareness posters](#) in English, Chinese, Korean, Spanish, Tagalog, and Vietnamese. Display these posters in the Citizenship Corner, classrooms, and other visible areas.

Print 6" x 9" [informational flyers](#) in English, Chinese, Korean, Spanish, Tagalog, and Vietnamese. These flyers highlight naturalization eligibility requirements and resources available on the USCIS Citizenship Resource Center.

- Includes information on how to set up a citizenship corner
- Tips for what to include in a citizenship corner
- Virtual citizenship corner

Screen shot of Set Up a Citizenship Corner page on [uscis.gov](#) as it existed November 2022

CITIZENSHIP RESOURCE CENTER

Outreach Tools – Informational

Page



U.S. Citizenship
and Immigration
Services



U.S. Citizenship
and Immigration
Services

Search our Site



Sign In

Topics Forms Newsroom Citizenship Green Card Laws Tools

Citizenship Resource Center

Interagency Strategy for Promoting Naturalization

New U.S. Citizens

Learn About Citizenship

Apply for Citizenship

Find Study Materials and Resources

Resources for Educational Programs

Civic Integration

Outreach Tools

Citizenship Public Education and Awareness Campaign

Learn About the Civics and Citizenship Toolkit

Set Up a Citizenship Corner

Home > Citizenship Resource Center > Outreach Tools > Libraries

Libraries

The [Families Learning Civics Together Toolkit](#) is now available. The toolkit is a collection of games and resources for parents and children to explore civics and citizenship together.

Libraries play a critical role in serving immigrant communities. Through our joint effort with the [Institute of Museum and Library Services \(IMLS\)](#), we plan to educate librarians, and in turn their immigrant customers, on topics ranging from naturalization, the unauthorized practice of immigration law, and the importance of digital literacy.

USCIS and IMLS Partnership Goals

- Provide citizenship and other immigration-related educational materials to libraries.
- Offer training opportunities for librarians on a variety of immigration topics.

Close All Open All

What Libraries Can Do to Participate

1. Participate in [free informational webinars](#) and in-person [USCIS training](#) to enhance and expand adult citizenship education services within your communities.
2. Order a [Civics and Citizenship Toolkit](#) for your library's collection and consider establishing a [Citizenship Corner](#).

Screen shot of Libraries page on uscis.gov as it existed November 2022

CITIZENSHIP RESOURCE CENTER

Outreach Tools – Informational Pages



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Citizenship Resource
Center

Interagency Strategy for
Promoting Naturalization

New U.S. Citizens

Learn About Citizenship ▼

Apply for Citizenship ▼

Find Study Materials and
Resources ▼

Resources for Educational
Programs ▼

Civic Integration ▼

Outreach Tools ▲

Citizenship Public Education
and Awareness Campaign

Learn About the Civics and
Citizenship Toolkit ▼

Set Up a Citizenship Corner

[Home](#) > [Citizenship Resource Center](#) > [Outreach Tools](#) > [Museums](#)

Museums

i The [Families Learning Civics Together Toolkit](#) is now available. The toolkit is a collection of games and resources for parents and children to explore civics and citizenship together.

Museums are an important part of their communities. Many museums provide support and opportunities for lifelong learning, making them an ideal source for citizenship education and outreach initiatives designed for immigrants interested in learning more about naturalization and to educate the general public about citizenship and immigration in the United States.

Museums often encourage civic engagement as well, which can include not only learning about U.S. history and government, but also about what it means to be an active and responsible citizen. Additionally, museums may have historical displays, collections, and artifacts that are relevant to civics education and to the themes and content that immigrants preparing for citizenship need to learn for the naturalization test.

Through our [joint effort with the Institute of Museum and Library Services \(IMLS\)](#), we seek to support museums by offering public information and engagement opportunities, and by distributing educational materials and training resources on immigration and citizenship.

What Museums Can Do to Participate

1. **Include exhibits on citizenship and immigration**, such as a display on the immigration experience, as part of larger museum programming. Incorporate artifacts from your collection to tell the story.
2. **Consider establishing a [Citizenship Corner](#)** by first ordering a [Civics and Citizenship Toolkit](#) and adding other study and informational materials.

Screen shot on Museums page on [uscis.gov](#) as it existed November 2022

Engaging with USCIS, Online Tools and Citizenship Resources



U.S. Citizenship
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Questions?

RESOURCES



U.S. Citizenship
and Immigration
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USCIS Key Links

Online Tools: www.uscis.gov/tools

Citizenship Resource Center:

www.uscis.gov/citizenship

USCIS Contact Information

Public.Engagement@uscis.dhs.gov

Office.of.Citizenship@uscis.dhs.gov

About this Presentation



U.S. Citizenship
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- This presentation is valid as of the date of the last revision.
- This presentation contains no sensitive Personally Identifiable Information (PII).

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